

# HEALTH AND SAFETY CHECKLIST VILLAGE N LIFE HOTELS

Covid-19 has changed the way the world goes around so needless to say, we have had to adapt and relook at the way we do things. In order to ensure that you have the best possible experience during your upcoming stay, we have created a checklist to clearly indicate what changes and additions you can expect.

	BEFORE COVID-19	CURRENT	COMMENT
PRE-ARRIVAL PAYMENT	N	Y	EFT PRIOR TO ARRIVAL
PORTERAGE	Y	N	
RECEPTION	Y	Y	LIMITED SERVICE
ADDITIONAL SANITATION PRECAUTIONS	N	Y	EXTENSIVE PROTOCOL DEVELOPED
REFRESH HOUSEKEEPING SERVICE	Y	Y	BY SPECIAL ARRANGEMNET
MINIBAR	Y	N	
DSTV	Y	N	
WIFI	Y	Y	
SOFT FURNISHINGS (SCATTER CUSIONS, TROWS)	Y	N	
BREAKFAST	Y	N	BREAKFAST ITEMS SOLD IN DELI
RESTAURANTS	Y	N	
BARS	Y	ALCOHOL SOLD AT DELI ONLY	SOLD AT LIQUOR STORE PRICES
DELI	N	Y	
SPA	Y	Y	LIMITED SERVICE BOOKINGS ESSENTIAL
GYM	Y	N	
CHECK IN PROCEDURES	EXTENSIVE	PAPERLESS	
CASH PAYMENTS	Y	N	
CARD PAYMENTS	Y	Y	
LATE CHECKOUT	N	Y	6PM
POST DEPARTURE PAYMENT	N	Y	BY SPECIAL ARRANGEMENT

If you have any further questions regarding our extensive Covid-19, feel free to visit our Hotels' websites.